Patient Rights and Responsibilities Statement

- You have the right to quality health care.
- You have the right to be treated with respect, consideration, and dignity.
- You have the right to be treated in a manner that does not discriminate against any person because of age, ancestry, color, disability or handicap, national origin, race, religious creed, sex, sexual orientation, or veteran’s status.
- You have the right to request a specific health care professional.
- You have the right to change healthcare providers.
- You have the right to participate in decisions concerning your healthcare.
- You have the right to have accurate information concerning diagnosis, treatment and prognosis of an illness or health-related condition.
- You have the right to a second opinion or referral.
- You have the right to privacy during medical care.
- You have the right to confidentiality of all communication with staff and confidentiality of your medical record and the right to approve or refuse release of information to the fullest extent of the law.
- You have the right to refuse recommendation for medical care.
- You have the right to refuse to participate in any research program.
- You have the responsibility to arrive as scheduled for appointments and to notify the SHC in advance in case of canceled appointments.
- You have the responsibility to provide full information about your illness or problem to ensure proper evaluation and treatment.
- You have the responsibility to ask sufficient questions to ensure that you understand your illness or problem, as well as your provider’s recommendations for continuing care.
- You have the responsibility to either follow treatment and education recommendations, or accept responsibility for the outcome.
- You have the responsibility to become informed through available printed material and/or discussion with the SHC Staff about the scope of basic services offered, their costs, and the necessity of additional medical insurance, if applicable.
- You have the responsibility to communicate with your health care provider if you do not respond to treatment satisfactorily.
- You have the responsibility to maintain a healthy lifestyle.
- You have the right and the responsibility to bring forward suggestions or grievances about the SHC. This includes the right to receive a personal response.