Voyager ILS Manager: Provide oversight and management of the Voyager Library System, including its routine operation, maintenance and troubleshooting, patching and upgrading, and new configurations. This involves Unix-based server-side as well as Windows-based client interfaces. In addition, provide ILS expertise and special services to Libraries' staff. Bulk import thousands of vendor-supplied MARC records per month into Voyager, providing access to titles that in a manual process, would not be feasible. EDS support: Provide continued oversight of Voyager EDS extract scripts and scheduling. RapidILL support: Perform regular Voyager extracts of monographic and serials bib/holdings data. Upload this data along with SerialsSolutions-provided file of electronic titles' data to RapidILL. Supervise an Information Systems Specialist in the production of Voyager statistics/reports as requested by library departments.

Information Technology

EZproxy Manager: Provide oversight and management of Linux-based EZproxy software, including its routine operation and upgrading. EZproxy and patron authentication has become a significant role and responsibility of the unit as the need for ensuring only authorized access grows with the ever-evolving tactics of cyber predators who prey upon library resources. Notify campus OIT of serious breaches and coordinate appropriate actions with them, including campus-level blocking of those accounts. In doing so, University Libraries is often the first campus entity to become aware of and report compromised accounts. Supervise an Information Systems Specialist in performing the general daily analysis and patron communication as well as general database configurations. Configure Ezproxy to accommodate the 10.*.*.* IP ranges to which the campus has now migrated. Configure Ezproxy to continue to allow remote access via new campus VPN that was deployed in Spring 2014. Solution was devised as the new VPN is intended for use of on-campus resources only, but Libraries' users have expressed a unique need for use of VPN to access off-campus resources. Libraries administration agreed with that position. Collaboration with OIT is necessary to create a daily report providing the origination IP of any VPN proxy access. This should enhance the security of that access for University Libraries.