The decision to return to school or begin college for the first time as an adult learner is a major one. The Student Services team understands this and provides student and academic support services to help you explore your options.

Even before you are enrolled there is a student services counselor available to answer questions and help you navigate through the system. Acting as a liaison between you and the University, your counselor can provide information about admissions, applications, financial aid, scholarship and military programs. They are here to help you go from student to graduate.

In addition, Student Services offers testing resources to students enrolled in distance courses, including a test-proctoring center. You might even meet some of our representatives at career and education fairs, community colleges and businesses. We want to be where our potential and current students are and we are committed to helping distance students like you meet your education and career goals.

Please call 1-800-467-0227 or e-mail aoinfo@ccs.ua.edu.

Dixie MacNeil - She’s taking distance learning to new heights
Interim Assistant Dean, College of Continuing Studies & Director, Academic Outreach

Dixie is always up for a challenge. She’s a rare individual with boundless energy, laser-sharp intelligence and enthusiasm. These talents serve her well as a leader within the College of Continuing Studies. She earned a B.A. in Spanish and Education and an M.B.A. from The University of Iowa, but as Dixie will tell you, “We never stop learning.” Every day is a new adventure. She enjoys bicycling and travels to unusual and exotic places to learn more about them. In fact, her office is wall-to-wall photos of her trekking expeditions. She leads her team with a true Crimson Tide spirit, creativity and drive.

Meet Our Student Services Team
Nina Smith, Program Manager - *Student Services Wizard*
Email: nsmith@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham Hall West

Ever meet someone and it feels like you've been friends for a long time? That's Nina! Her personality is as big as her heart. In fact, she knows just what you're going through because she was an adult student herself, earning both her bachelor's and master's degrees at The University of Alabama. She's dedicated the past 26 years to helping students reach their goals. She's always there with a smile and a story. Just ask her about her four grandchildren and you'll see!

Miranda Carlisle, Program Coordinator – *Your go-to person for anything UA*
Email: mcarlisl@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham Hall West

Have a question about UA? Miranda has the answer. Not just because she's an adjunct instructor for the College of Communication and Information Sciences, but because she's been a student here, just like you. No one knows better than Miranda. She'll help you figure out what you need to get started and hit the ground running once you do. And, if you want to know what you missed on the last episode of your favorite TV crime drama, she can fill you in on that, too.

James Shamlee, Program Coordinator / GoArmyEd POC – *First-class service for first-class students*
Email: jshamlee@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham Hall West

Soldiers make the best students. A former U.S. Army Senior Military Instructor at The University of Alabama ROTC Department, James knows it first-hand. He has a B.S. in Business Administration and later earned his M.S. in Human Environmental Sciences (Interactive Technology) from UA. When you talk to James, you'll know immediately that he loves what he does. He loves helping military students, and talking with military recruits. You'll appreciate James' give-it-all-you've-got attitude. In his spare time, he enjoys tinkering with computers.

John Adam Page, Enrollment Counselor – *Always busy helping others*
Email: page003@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham Hall West

John likes to keep busy. And while there may not be much free time in his calendar, he always makes time to lend a helping hand. He volunteers at his church and is involved in helping several student organizations. For John, helping someone take the next step in their education means being a part of something important, something exciting. A native of Phenix City, Alabama, he and his wife now call Tuscaloosa home. He's an avid sports fan and loves to go camping.
Nichelle McMullen, Enrollment Counselor – *There for you every step of the way*
Email: nmcmullen@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham Hall West

Nichelle has a husband, four sons and a grandson, so it's safe to say she can handle just about anything. Nichelle is a native of Tuscaloosa and holds a B.S. in Business Administration and later earned her M.S. in Education, with a specialization in Post Secondary and Adult Education. She's not only an enrollment counselor; she's your personal cheerleader. Call Nichelle, she would love to hear from you.

Brandi Stacey, Enrollment Counselor - *Student success is her mantra*
Email: bstacey@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham West

Since Brandi was a college student and a student worker, she has seen and actually assisted in helping meet the needs of other students. She's excited about helping degree seekers achieve their goals. She takes it personally, and it shows in her excitement when she links someone to the tools needed to find educational success. Both she and her husband are proud graduates of UA. They also love sports from Northridge High School to the Alabama Crimson Tide and even the Atlanta Falcons!

Amanda McDonald, Office Associate II – *Efficient customer service with a smile*
Email: almcdonald@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham West

Amanda passes the test in providing great service to students using our facilities to take exams. As a part of the student services team, she verifies information, proctors exams, and then sends all of the completed information from these tests to colleges and departments on-campus. She holds a B.S. in Psychology from UA and plans to continue her education. Amanda is a sports fan who enjoys watching Alabama football, and her favorite professional basketball team is the Miami Heat.

Rhonda Hester, Office Associate II – *Can obviously handle any challenge*
Email: rhester@ccs.ua.edu
Phone: 205-348-0089
Room #126 Martha Parham Hall West

Rhonda greets all visitors with a warm smile and friendly hello. But beneath that calm, modest exterior is a multi-tasking superstar. She keeps the office running smoothly. She's a wife, mother and grandmother. And if things couldn't get busier, she's also pursuing her bachelor's through New College LifeTrack. When she's not working or studying, you'll find Rhonda cheering on her favorite football team the Alabama Crimson Tide!
The Student Services team will take your initial call and can answer all of your questions about the Bama By Distance programs. You’ll see them at trade shows and events. They run our online information sessions. They are your guides, coaches and confidantes – your connection inside The University of Alabama.