Informed by your assessment activities, what changes have you made in your unit in the last three to five years? Describe the changes, the general results that prompted the changes, and the impact on your unit’s clients/customers that you might attribute to these changes.

The Office of Veteran and Military Affairs was established in 2012 to coordinate and centralize services and support for veterans, service members, and dependents. During the 2011-2012 assessment cycle staff members established an assessment plan that would assist them in gathering operational data on measures associated with outreach and service activities. Assessment activities during the 2011-2012 assessment cycle were established to gather data on current programs and services but to also gather data on the communities knowledge of this growing population.

The gathering of data from the initial assessment plan assisted staff members in gaining an understanding of the university communities knowledge and understanding of the population the office served; as well as offered the opportunity to begin the collection of longitudinal to address population growth and student needs. During the 2012-2013 and 2013-2014 assessment cycles staff members added outcomes and measures that were designed to help inform service growth as well as service delivery. (Program participation numbers from 2011-2013 indicate a 1,092.3% increase in contacts, as well as service growth in all but one of the benefit programs across the two annual cycles)

Collaborative efforts with units across campus have also allowed for early identification. In 2013-2014 updates to coding changes made with respect to how the University Registrar coded student characteristics assisted staff members in the Office of Veteran and Military Affairs with identifying 2,569 students who may be eligible for services and programs.

Mission / Purpose

The mission of The Center for Veteran and Military Affairs is to provide, facilitate, or coordinate programs and services to meet the special needs of veterans, service members, dependents, and survivors in order to ease their transition to college life and fulfill their educational goals.

Other Outcomes, with Any Associations and Related Measures, Targets, Findings, and Action Plans

OthOtcm 1: Awareness of the Center

Increase awareness of the Center for Military and Veterans Affairs in the civilian and military communities.

Related Measures

M 1: Meetings with internal and UA offices
Number of meetings with internal and UA offices to promote the Center for Military Affairs

Finding (2013-2014) - Target: Not Reported This Cycle
Staff members in the Office of Veteran and Military Affairs worked collaboratively with campus departments during the 2013-2014 academic year to improve the visibility of the office to the UA campus. These interactions were focused on informing staff of resources, student services provided by Veteran and Military Affairs, and improvements to processes with GI Bill certification. These included, presenting to The University of Alabama Academic Advisors Association and Arts and Sciences Staff about the role of academic advisors in the GI Bill certification process. In addition, the Office has held several programming events such as Operation Military Kids, which encouraged faculty and staff to wear Purple as an indicator of support for Military families in April 2014 and Veterans Week which included a ceremony with over 100 faculty and staff in attendance to support veterans on campus in November of 2013. The Office of Veteran and Military Affairs also presented to campus organizations such as Ignite UA, Freshman Forum, Avanti team, and Parent Ambassadors to give nonmilitary students an opportunity to learn about the resources in the Office of Veteran and Military Affairs. Lastly, the Office held a Memorial Day picnic with approximately 150 faculty and staff from across campus, which was held in the Office of Veteran and Military Affairs so faculty and staff could direct students to the Office of Veteran and Military Affairs for needed resources.

M 3: Educational Fair Activity
Number of visits to educational fairs at military installations.

Source of Evidence: Activity volume
During the 2013-2014 academic year staff members in the Office of Veteran and Military Affairs increased awareness of the Office of Veteran and Military Affairs by attending 24 events sponsored educational events by military communities which included veterans, service members, dependents. This represents an increase in outreach by 9 visits from the 2012-2013 academic year.

During the 2013-2014 academic year the Office of Veteran and Military Affairs hosted a variety of events which attracted 5,246 participants as indicated by UA students, faculty, and staff, using their action card. These programs include but is not limited to a Military movie Night, Benefit and Resource Meeting, Operation Military Kids, and Veterans Week. This represents an increase of 41% in participation in Veteran and Military programming from the 2012-2013 academic year.

During the 2013-2014 academic year the Office of Veteran and Military Affairs hosted 2 employers to speak with veterans about job opportunities. In addition, the Office of Veteran and Military Affairs is now emailed job listings from local and nationwide companies. These openings are then sent via email to veterans who are seeking employment or are in a major requested by the employer. The Office of Veteran and Military Affairs also continues to partner with the Career Center to identify military friendly employers for future programming.

During the 2013-2014 academic year staff from the Office of Veteran and Military Affairs attended the Undergraduate and Graduate Family Support Services Information Fair to help connect veteran student parents to resources provided both on campus and off campus. This information fair provided an informal way to demonstrate the open space at the Office of Veteran and Military Affairs for families. The Office of Veteran and Military Affairs also sponsored Operation Military Kids, which allowed student veterans to bring their children on campus to demonstrate the family friendly environment of the Office of Veteran and Military Affairs.

During the 2013-2014 academic year The Office of Veteran and Military Affairs had 10 students enrolled in the freshman learning community. These ten students course objectives included gaining an understanding of available resources on campus, developing good study/test taking skills to facilitate academic success, increasing knowledge of VA educational benefits and the financial aid process, increase communication, time management, and stress management skill, developing skills to manage financial, mental, and physical health and to create a personal transition plan from military to college. During the 2013-2014 academic year, Housing and Residential Communities allotted beds for dependents. The Office of Veteran and Military Affairs and filled 100% of the beds available in the Dependent Freshman Learning Community for the 2013-2014 academic year. These students will live in the same residential facility and take three classes together. In addition, the Office of Veteran and Military Affairs is provide specific academic and co-curricular counseling for these students.
Source of Evidence: Activity volume

Target:
No Target Set
Finding (2013-2014) - Target: Not Reported This Cycle
Please see the attached document for all new programs and services created in the 2013-2014 academic year by the Office of Veteran and Military Affairs.

Connected Document
2013-2014 Programming

OthOtcm 3: Use of programs and services

Students will utilize programs and services provided by the Center for Veteran and Military Affairs.

Related Measures

M 10: Use of Lab
Number of visits to the Centers Computer Lab
Source of Evidence: Activity volume

Target:
No Target Set
Finding (2013-2014) - Target: Not Reported This Cycle
The Office of Veteran and Military Affairs served 5,246 students, faculty, and staff through programming and resources for the 2013-2014 academic year. This included the use of ten computers and the printing 300 reams of paper.

M 11: Occupancy of the student lounge/meeting space
Reservation/Occupancy of the student lounge/meeting space
Source of Evidence: Activity volume

Target:
No Target Set
Finding (2013-2014) - Target: Not Reported This Cycle
The Office of Veteran and Military Affairs served 5,246 students, faculty, and staff through programming and resources for the 2013-2014 academic year. This included study space in the lounge area, briefings, campus Veteran Association meeting, Warrior Writer meetings, Memorial Day Picnic, and meetings with perspective students. In addition, a new Textbook for Troop library was established in the lounge space for free textbook rental for all veterans, service members, and dependents.

OthOtcm 4: GI Bill Certification

Students will utilize the GI Bill certification program.

Related Measures

M 13: Chapter 30
Number of students certified under Chapter 30 of the GI Bill.
Source of Evidence: Administrative measure - other

Target:
No Target
Finding (2013-2014) - Target: Not Reported This Cycle
33 students were certified under the Chapter 30 of the GI Bill at The University of Alabama.

M 14: Chapter 31
Number of students certified under Chapter 31 GI Bill.
Source of Evidence: Administrative measure - other

Target:
No Target
Finding (2013-2014) - Target: Not Reported This Cycle
33 students were certified under the Chapter 31 of the GI Bill at The University of Alabama. This indicates a 45% increase from the 2012-2013 academic year.

M 15: Chapter 33
Number of students certified under Chapter 33 GI Bill.
Source of Evidence: Administrative measure - other

Target:
No Target
Finding (2013-2014) - Target: Not Reported This Cycle
873 students were certified under the Chapter 33 GI Bill program at The University of Alabama. This indicates a 5% increase from the 2012-2013 academic year.

M 16: Chapter 35
Number of students certified under Chapter 35 GI Bill.
Source of Evidence: Administrative measure - other

Target:
No Target
**Finding (2013-2014) - Target: Not Reported This Cycle**
239 students were certified under Chapter 35 of the GI Bill at The University of Alabama.

**M 17: Chapter 1606**
Number of students certified under Chapter 1606 GI Bill.
Source of Evidence: Administrative measure - other

**Target:**
No Target

**Finding (2013-2014) - Target: Not Reported This Cycle**
90 students were certified under Chapter 1606 of the GI Bill at The University of Alabama.

**M 18: Chapter 1607**
Number of students certified under Chapter 1607 GI Bill.
Source of Evidence: Administrative measure - other

**Target:**
No Target

**Finding (2013-2014) - Target: Not Reported This Cycle**
6 students were certified under the Chapter 1607 of the GI Bill at The University of Alabama.

**M 19: Alabama GI Bill**
Number of students certified under Alabama GI Bill.
Source of Evidence: Administrative measure - other

**Target:**
No Target

**Finding (2013-2014) - Target: Not Reported This Cycle**
718 UA students were certified the Alabama GI Bill for the 2013-2014 academic year.

**M 20: Yellow Ribbon**
Number of students utilizing the Yellow Ribbon Program.
Source of Evidence: Administrative measure - other

**Target:**
No Target

**Finding (2013-2014) - Target: Not Reported This Cycle**
255 students were certified under the Yellow Ribbon program at The University of Alabama. This indicates a 26% increase from the 2012-2013 academic year.

**M 21: TA**
Number of students receiving the federal tuition assistance program known as TA.
Source of Evidence: Administrative measure - other

**Target:**
No Target

**Finding (2013-2014) - Target: Not Reported This Cycle**
249 students received TA benefits for the 2013-2014 academic year at The University of Alabama. This indicates an increase of 22% active duty military members using Tuition Assistance.

**Details of Action Plans for This Cycle (by Established cycle, then alpha)**

**GI Bill**
All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.

**Established in Cycle:** 2012-2013
**Implementation Status:** Planned
**Priority:** High
**Implementation Description:** All GI Bill paperwork for current students who turned in an Advising Worksheet by the deadline will be completed within 10 days for Fall 2014.
**Projected Completion Date:** 05/2014
**Responsible Person/Group:** Office of Veteran and Military Affairs

**GI Bill Certification**
All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.

**Established in Cycle:** 2012-2013
**Implementation Status:** Planned
**Priority:** High
**Implementation Description:** Certification Officials will certify students under the GI Bill within 10 days after the deadline set each semester by the Office of Veteran and Military Affairs
**Projected Completion Date:** 05/2014
**Responsible Person/Group:** Certification Officials within the Office of Veteran and Military Affairs
**Additional Resources:** None
GI Bill Certification
All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.

Established in Cycle: 2012-2013
Implementation Status: Planned
Priority: High
Implementation Description: Certification Officials will certify students under the GI Bill within 10 days after the deadline set each semester by the Office of Veteran and Military Affairs
Projected Completion Date: 05/2014
Responsible Person/Group: Certification Officials
Additional Resources: None required

GI Bill Certification
All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.

Established in Cycle: 2012-2013
Implementation Status: Planned
Priority: High
Implementation Description: Certification Officials will certify students under the GI Bill within 10 days after the deadline set each semester by the Office of Veteran and Military Affairs
Projected Completion Date: 05/2014
Responsible Person/Group: Certification Specialist in the Office of Veteran and Military Affairs
Mission / Purpose

The mission of The Center for Veteran and Military Affairs is to provide, facilitate, or coordinate programs and services to meet the special needs of veterans, service members, dependents, and survivors in order to ease their transition to college life and fulfill their educational goals.

Other Outcomes, with Any Associations and Related Measures, Targets, Findings, and Action Plans

OthOtcm 1: Awareness of the Center

Increase awareness of the Center for Military and Veterans Affairs in the civilian and military communities.

Connected Document
   Veteran and Military Affairs 2012-2013 Meeting Details Outcome 1

Related Measures

M 1: Meetings with internal and UA offices

Number of meetings with internal and UA offices to promote the Center for Military Affairs

Source of Evidence: Activity volume

Connected Document
   Veteran and Military Affairs 2012-2013 Meeting Details Outcome 1

Target: no target set

Finding (2012-2013) - Target: Not Reported This Cycle

Staff members in the Office of Veteran and Military Affairs worked collaboratively during the 2012-2013 academic year with a wide variety of offices on the UA campus. Of particular note were the following interactions which centered on improving processes, programming and the campus environment for students served by UA's Veteran and Military Affairs Office.

- Academic Affairs
  - Entrepreneurship Week Committee
  - American Council of Education and The University of Alabama Registrar's Office
  - Conducted Coffee Hours with Staff from Academic Affairs, Student Affairs, Facilities, & Academic Advisors
  - College of Arts & Sciences (GI Bill Information and Advisor Involvement)

- Student Affairs
  - Housing & Residential Communities Re: Living Learning Program
  - Ten students registered for Fall 2013.
  - Presented to Avanti and Parent Ambassadors about the resources of the Office and the required documentation for GI Bill certification. This allowed a student organizers of Orientation to direct perceive students during Summer 2012 to our office.
  - On November 16th, 2012 the Office of Veteran and Military Affairs conducted a ribbon cutting ceremony with approximately 200 students, faculty, staff and community members in attendance at the close of the 2013 Veterans Week.

M 3: Educational Fair Activity

Number of visits to educational fairs at military installations.

Source of Evidence: Activity volume

Target: no target set

Finding (2012-2013) - Target: Not Reported This Cycle

During the 2012-2013 academic year staff members in the Office of Veteran and Military Affairs increased awareness of the Office of Military and Veteran Affairs by attending fifteen events sponsored by military community (veterans, service members, dependents, and survivors). This represents an increase in awareness outreach from the previous year (2011-2012 5 visits).

OthOtcm 2: Provide programs and services

Provide programs and services to veterans, service members, dependents, and survivors that ease their transition to college life.

Connected Document
   2012-2013 Veteran and Military Affairs Programming

Related Measures

M 5: Outreach programming (initial paperwork)

Number of students served by outreach programming (initial paperwork)

Source of Evidence: Activity volume
During the 2012-2013 academic year the Office of Veteran and Military Affairs hosted a variety of events which attracted more than 2,692 participants to programming and events including but not limited to Veterans Day, book drives, benefit and resource meetings, and social events. This increase in participation represents a 500% increase in the number of students served during the previous year.

**Finding (2012-2013) - Target: Not Reported This Cycle**

In Spring 2013 Career Counselors from The University of Alabama Career Center came to the Office of Veteran and Military Affairs and served approximately 25 students with their resumes as they prepared to apply for scholarships, jobs, and internships. This partnership benefited student veterans, dependents, service members and survivors in order to provide expert analysis of how to translate military training to a resume. In addition, it exposed student veterans, dependents, service members and survivors to the resources provided by the Career Center. The Office of Veteran and Military Affairs also partnered with Career Center to identify military friendly employers for future programming. This programming will include financial management for students on the GI Bill.

**Finding (2012-2013) - Target: Not Reported This Cycle**

During the 2012-2013 academic year staff from the Office of Veteran and Military Affairs attended the Undergraduate and Graduate Family Support Services Information Fair to help connect veteran student parents to resources provided both on campus and off campus. This information fair provided an informal way to demonstrate the open space at the Office of Veteran and Military Affairs for families. The Office of Veteran and Military Affairs also connected about 25-50 families to family assistant programs, through the Tuscaloosa Medical Center. Facilitation of this connection eased the transition into academia for student veterans with families.

**Finding (2012-2013) - Target: Not Reported This Cycle**

During the 2012-2013 academic year The Office of Veteran and Military Affairs had 10 students enrolled in the freshman learning community during the 2012-2013 academic year. These ten students course objectives included gaining an understanding of available resources on campus, developing good study/test taking skills to facilitate academic success, increasing knowledge of VA educational benefits and the financial aid process, increase communication, time management, and stress management skill, developing skills to manage financial, mental, and physical health and to create a personal transition plan from military to college.

During the 2012-2013 academic year, Housing and Residential Communities allotted beds for veterans, service members, survivors, and dependents. The Office of Veteran and Military Affairs filled 100% of the beds available in the Veteran and Dependent Freshman Learning Community for the 2013-2014 academic year. These students will live in the same residential facility and take three classes together. In addition, the Office of Veteran and Military Affairs is provide specific academic and co-curricular counseling for these students.

Please see the attached document for all new programs and services created in the 2012-2013 academic year by the Office of Veteran and Military Affairs.
**OthOtcn 3: Use of programs and services**

Students will utilize programs and services provided by the Center for Veteran and Military Affairs.

**Related Measures**

**M 10: Use of Lab**

Number of visits to the Center’s Computer Lab

Source of Evidence: Activity volume

**Target:**

No Target Set

**Finding (2012-2013) - Target: Not Reported This Cycle**

1,636 students visited the Office of Veteran and Military Affairs from February-May 2013.

**M 11: Occupancy of the student lounge/meeting space**

Reservation/Occupancy of the student lounge/meeting space

Source of Evidence: Activity volume

**Target:**

No Target Set

**Finding (2012-2013) - Target: Not Reported This Cycle**

1,636 students visited the Office of Veteran and Military Affairs from February-May 2013

**OthOtcn 4: GI Bill Certification**

Students will utilize the GI Bill certification program.

**Related Measures**

**M 13: Chapter 30**

Number of students certified under Chapter 30 of the GI Bill.

Source of Evidence: Administrative measure - other

**Target:**

No Target

**Finding (2012-2013) - Target: Not Reported This Cycle**

33 students were certified under Chapter 30 of the GI Bill by the Office of Veteran and Military Affairs

**Related Action Plans (by Established cycle, then alpha):**

Gi Bill

*Established in Cycle: 2012-2013*

All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order ...

*Gi Bill Certification*

*Established in Cycle: 2012-2013*

All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order ...

For full information, see the Details of Action Plans section of this report.

**M 14: Chapter 31**

Number of students certified under Chapter 31 GI Bill.

Source of Evidence: Administrative measure - other

**Target:**

No Target

**Finding (2012-2013) - Target: Not Reported This Cycle**

18 students were certified under Chapter 31 of the GI Bill by the Office of Veteran and Military Affairs

**M 15: Chapter 33**

Number of students certified under Chapter 33 GI Bill.

Source of Evidence: Administrative measure - other

**Target:**

No Target

**Finding (2012-2013) - Target: Not Reported This Cycle**

831 students were certified under Chapter 33 of the GI Bill by the Office of Veteran and Military Affairs

**M 16: Chapter 35**

Number of students certified under Chapter 35 GI Bill.

Source of Evidence: Administrative measure - other

**Target:**

No Target

**Finding (2012-2013) - Target: Not Reported This Cycle**

231 students were certified under Chapter 35 of the GI Bill by the Office of Veteran and Military Affairs.

**M 17: Chapter 1606**

Number of students certified under Chapter 1606 GI Bill.

Source of Evidence: Administrative measure - other
Target:  
No Target  
Finding (2012-2013) - Target: Not Reported This Cycle  
96 students were certified under Chapter 1606 of the GI Bill by the Office of Veteran and Military Affairs.

M 18: Chapter 1607  
Number of students certified under Chapter 1607 GI Bill.  
Source of Evidence: Administrative measure - other  
Target:  
No Target  
Finding (2012-2013) - Target: Not Reported This Cycle  
8 students were certified under chapter 1607 of the GI Bill by the Office of Veteran and Military Affairs.

M 19: Alabama GI Bill  
Number of students certified under Alabama GI Bill.  
Source of Evidence: Administrative measure - other  
Target:  
No Target  
Finding (2012-2013) - Target: Not Reported This Cycle  
841 students were certified under the Alabama GI Bill by The University of Alabama.

M 20: Yellow Ribbon  
Number of students utilizing the Yellow Ribbon Program.  
Source of Evidence: Administrative measure - other  
Target:  
No Target  
Finding (2012-2013) - Target: Not Reported This Cycle  
187 students were certified for Yellow Ribbon of the GI Bill by the Office of Veteran and Military Affairs.

M 21: TA  
Number of students receiving the federal tuition assistance program known as TA.  
Source of Evidence: Administrative measure - other  
Target:  
No Target  
Finding (2012-2013) - Target: Not Reported This Cycle  
192 students received tuition assistance though The University of Alabama.

Details of Action Plans for This Cycle (by Established cycle, then alpha)

GI Bill  
All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.  
Established in Cycle: 2012-2013  
Implementation Status: Planned  
Priority: High  
Implementation Description: Certification Officials will certify students under the GI Bill within 10 days after the deadline set each semester by the Office of Veteran and Military Affairs  
Projected Completion Date: 05/2014  
Responsible Person/Group: Certification Officials within the Office of Veteran and Military Affairs  
Additional Resources: None

GI Bill Certification  
All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.  
Established in Cycle: 2012-2013  
Implementation Status: Planned  
Priority: High  
Implementation Description: Certification Officials will certify students under the GI Bill within 10 days after the deadline set each semester by the Office of Veteran and Military Affairs  
Projected Completion Date: 05/2014  
Responsible Person/Group: Certification Officials  
Additional Resources: None required
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<td>Additional Resources:</td>
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**GI Bill Certification**

All students will be certified within 10 days after the deadline set by the Office of Veteran and Military Affairs in the order in which paperwork was received.

| Established in Cycle: | 2012-2013 |
| Implementation Status: | Planned |
| Priority: | High |

**Relationships (Measure | Outcome/Objective):**

- **Measure**: Chapter 30  
- **Outcome/Objective**: GI Bill Certification

**Implementation Description:** Certification Officials will certify students under the GI Bill within 10 days after the deadline set each semester by the Office of Veteran and Military Affairs

| Projected Completion Date: | 05/2014 |
| Responsible Person/Group: | Certification Specialist in the Office of Veteran and Military Affairs |
Mission / Purpose

The mission of The Center for Veteran and Military Affairs is to provide, facilitate, or coordinate programs and services to meet the special needs of veterans, service members, dependents, and survivors in order to ease their transition to college life and fulfill their educational goals.

Other Outcomes, with Any Associations and Related Measures, Targets, Findings, and Action Plans

OthOtcm 1: Awareness of the Center
Increase awareness of the Center for Military and Veterans Affairs in the civilian and military communities.

Related Measures

**M 1: Meetings with internal and UA offices**
Number of meetings with internal and UA offices to promote the Center for Military Affairs

Source of Evidence: Activity volume

**Target:**
no target set

**Finding (2011-2012) - Target: Not Reported This Cycle**
Staff members presented information to constituents at 78 internal and external meetings during the 2011-2012 academic year.

**M 2: TAPS briefings**
Attendance at TAPS briefings at military installations.

Source of Evidence: Activity volume

**Target:**
No target set

**Finding (2011-2012) - Target: Not Reported This Cycle**
Staff members presented attended TAPS briefing at two military installations during the 2011-2012 academic year.

**M 3: Educational Fair Activity**
Number of visits to educational fairs at military installations.

Source of Evidence: Activity volume

**Target:**
No Target set

**Finding (2011-2012) - Target: Not Reported This Cycle**
Staff members attended five educational fairs at military installations during the 2011-2012 academic year.

**M 4: Education Office Visits**
Number of education office visits at military installations.

Source of Evidence: Activity volume

**Target:**
No Target Set

**Finding (2011-2012) - Target: Not Reported This Cycle**
Staff members attended five education office visits at military installations during the 2011-2012 academic year.

OthOtcm 2: Provide programs and services
Provide programs and services to veterans, service members, dependents, and survivors that ease their transition to college life.

Related Measures

**M 5: Outreach programming (initial paperwork)**
Number of students served by outreach programming (initial paperwork)

Source of Evidence: Activity volume

**Target:**
No Target Set

**Finding (2011-2012) - Target: Not Reported This Cycle**
440 participants in programs provided by the Office of Veteran and Military Affairs, including but not limited to Veterans Day, CVA Golf Tournament, and CVA banquet.

**M 6: Career transition assistance**
Number of students served in the career transition assistance program

Source of Evidence: Activity volume

Target:
No Target Set

Finding (2011-2012) - Target: Not Reported This Cycle
Referred 27 students to the Career Center for career counseling.

M 7: Family assistance program
Number of students served in the family assistance program

Source of Evidence: Activity volume

Target:
No Target Set

Finding (2011-2012) - Target: Not Reported This Cycle
78 students participated in family oriented events.

M 8: Freshman Learning Community
Number of students enrolled in the Freshman Learning Community

Source of Evidence: Activity volume

Target:
No Target set

Finding (2011-2012) - Target: Not Reported This Cycle
9 Students enrolled for Spring 2012.

M 9: Number of programs and services developed
Number of programs and services developed for service members dependents, and survivors to ease the transition to college life.

Source of Evidence: Activity volume

Target:
No Target Set

Finding (2011-2012) - Target: Not Reported This Cycle
10 new programs and services were developed to aide service members and families, such as the comprehensive benefit program, veteran and dependent transition program, and mobilization transition program.

OthOtcm 3: Use of programs and services
Students will utilize programs and services provided by the Center for Veteran and Military Affairs.

Related Measures

M 10: Use of Lab
Number of visits to the Centers Computer Lab

Source of Evidence: Activity volume

Target:
No Target Set

Finding (2011-2012) - Target: Not Reported This Cycle
Center schedule to be open July 2012, numbers available Fall 2012.

M 11: Occupancy of the student lounge/meeting space
Reservation/Occupancy of the student lounge/meeting space

Source of Evidence: Activity volume

Target:
No Target Set

Finding (2011-2012) - Target: Not Reported This Cycle
Center schedule to be open July 2012, numbers available Fall 2012.

M 12: Occupancy of Study Room Space
Reservation/Occupancy of the study room space

Source of Evidence: Activity volume

Target:
No Target Set

Finding (2011-2012) - Target: Not Reported This Cycle
Center schedule to be open July 2012, numbers available Fall 2012.

OthOtcm 4: GI Bill Certification
Students will utilize the GI Bill certification program.

Related Measures

M 13: Chapter 30
Number of students certified under Chapter 30 of the GI Bill.

Source of Evidence: Administrative measure - other

Target:
No Target
M 14: Chapter 31
Number of students certified under Chapter 31 GI Bill.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
41 Students were certified under Chapter 30

M 15: Chapter 33
Number of students certified under Chapter 33 GI Bill.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
18 Students were certified under chapter 31

M 16: Chapter 35
Number of students certified under Chapter 35 GI Bill.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
481

M 17: Chapter 1606
Number of students certified under Chapter 1606 GI Bill.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
181

M 18: Chapter 1607
Number of students certified under Chapter 1607 GI Bill.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
37 Students were certified under Chapter 1606 of the GI Bill

M 19: Alabama GI Bill
Number of students certified under Alabama GI Bill.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
582 were Certified under the Alabama GI Bill

M 20: Yellow Ribbon
Number of students utilizing the Yellow Ribbon Program.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
118 students were served via the Yellow Ribbon Program

M 21: TA
Number of students receiving the federal tuition assistance program known as TA.
Source of Evidence: Administrative measure - other
Target: No Target

Finding (2011-2012) - Target: Not Reported This Cycle
101 Students recieved Tuition Assistance
During the 2012-2013 academic year the Office of Veteran and Military Affairs staff presented to 477 students receiving the GI Bill. The “Benefits Meeting” explained GI Bill benefits and the resources available to students on the GI Bill by the Office of Veteran and Military Affairs. This meeting established deadlines and explained paperwork to streamline certification of the GI Bill by the Office of Veteran and Military Affairs.

In April 2013 the Office of Veteran and Military Affairs in conjunction with the Campus Veterans Association conducted the Campus Veterans Association Banquet in which 200 University of Alabama faculty and staff, community members, and student veterans, service members, and dependents attended. The Campus Veterans Association Banquet honored outstanding veterans, dependents, The University of Alabama staff and community members who have impacted The University of Alabama veteran community in the 2012-2013 academic year through their work on and off campus.

The Office of Veteran and Military Affairs co-sponsored with The University of Alabama ROTC program, a presentation by the Doolittle Raiders, with approximately 100 students in attendance. This event brought attention to the military history in the state of Alabama, which helped increase awareness of the veteran community at The University of Alabama.

The Office of Veteran and Military Affairs sponsored a tailgate for the Alabama and Texas A&M veterans, service members, and their families during the Alabama vs. Texas A&M football game. This tailgate was the kickoff event for 2012 Veteran’s Week and increased awareness about events occurring during Veteran’s Week. In addition, veterans from both communities were able to network in order to work on future events with the Texas A&M and The University of Alabama.

The University of Alabama accepted 1,765 applications to the University of Alabama for Fall 2012 who self-identified as veterans, service members, or dependent. This represents the first time that The University of Alabama has asked about military affiliation during the application process, which allows the Office of Veteran and Military Affairs to communicate with future students.

The Office of Veteran and Military Affairs visited the Wounded Warrior Facility at Walter Reed Hospital and distributed Alabama gear to all patients that was donated by University of Alabama departments. This represents The University of Alabama and The Office of Veteran and Military Affairs commitment to wounded soldiers.

The Office of Veteran and Military Affairs sponsored the first Operation Military Kids with fifty student participants to celebrate both student veterans with children and student dependents. Operation Military Kids increased the involvement of dependents in the Office of Veteran and Military Affairs, in order to establish that resources for all military affiliated students are available through the Office of Veteran and Military Affairs.

During 2012-2013 academic year the Office of Veteran and Military Affairs sold 21 pavers on the VMA Honor Walk. The proceeds from these sales are used as scholarships to benefit veterans, service members, survivors, and dependents. These scholarships provide financial assistance to students throughout their academic career that is not covered by the GI Bill or for student veterans, service members or dependents who does not receive GI benefits.
• During the 2012-2013 academic year in partnership with the Student Government Association the Office of Veteran and Military Affairs started Textbook for Troops. University of Alabama students donate over 619 books for student veterans, service members, survivors, and dependents to check out free of charge each semester. This effort alleviates costs for student veterans, service members, dependents, and survivors.

• During the 2012-2013 academic year The University of Alabama became a Pat Tilman Foundation Partner. In the 2012-2013 academic year one UA student veteran received $10,000 for the 2013-2014 academic year. This partnerships increases the opportunity for our students to receive financial assistance through the Pat Tilman Foundation.
During the 2013-2014 academic year the Office of Veteran and Military Affairs staff presented to 600 students receiving the GI Bill. The “Benefits Meeting” explained GI Bill benefits and the resources available to students on the GI Bill by the Office of Veteran and Military Affairs. This meeting established deadlines and explained paperwork to streamline certification of the GI Bill by the Office of Veteran and Military Affairs.

In April 2013 the Office of Veteran and Military Affairs in conjunction with the Campus Veterans Association conducted the Campus Veterans Association Banquet in which 100 University of Alabama faculty and staff, community members, and student veterans, service members, and dependents attended. The Campus Veterans Association Banquet, honored outstanding veterans, dependents, The University of Alabama staff and community members who have impacted The University of Alabama veteran community in the 2013-2014 academic year through their work on and off campus.

The Office of Veteran and Military Affairs sponsored the Operation Military Kids with 100 student participants to celebrate both student veterans with children and student dependents. Operation Military Kids increased the involvement of dependents in the Office of Veteran and Military Affairs, in order to establish that resources for all military affiliated students are available through the Office of Veteran and Military Affairs.

During the 2013-2013 academic year in partnership with the Student Government Association the Office of Veteran and Military Affairs continued the Textbook for Troops program. University of Alabama students donate over 100 books for student veterans, service members, survivors, and dependents to check out free of charge each semester. This effort alleviates costs for student veterans, service members, dependents, and survivors.

The Office of Veteran and Military Affairs partnered with the student group “Caring for Cameo”, who writes letters and send packages to soldiers oversees. With over 50 participants Caring for Cameo sent over 100 packages and letters were sent during the 2013-2014 academic year. In addition, the SOURCE named Caring for Cameo the New Student Organization of the year. This benefited our students who are currently overseas and also University of Alabama students.

As a part of Black History Month with Crossroads community Center, the Office of Veteran and Military Affairs created “Military Movie Night” with the showing of the movie *Crimson Tide*. The movie was open to the public and allowed nonmilitary students to connect with military students on campus.

In partnership with Athletics the Office of Veteran and Military Affairs started Military Appreciation Nights for all sports, with the exception of football. ROTC cadets and veterans held an American Flag and two to three UA student veterans were recognized at each game. These recognitions demonstrated to Athletic fans the dedication of The University of Alabama to veterans, service members, and dependents.

For Memorial Day 2014 approximately 150 faculty and staff wore red, white, and blue ribbons and attended the Office of Veteran and Military Affairs to commemorate Memorial Day together at The University of Alabama.

During November 2013 the Office of Veteran and Military Affairs celebrated 2013 Veterans Week with the entire University of Alabama campus with 14 separate events,
including but not limited to, faculty and staff training by the VA Medical Center, a veteran cemetery clean-up in conjunction with the Community Service Center, and a luncheon to honor faculty and staff veterans on campus.
Office of Veteran and Military Affairs

Programs and Services Developed in 2012-2013 (For All Veterans, Dependents, Survivors and Service Members).

- Free computer lab use of both Dell and Mac computers
- Free printing
- Free test booklets
- Free Textbook rental program, through textbook for troops
- Free copying & faxing
- Free use of Lounge Space
- Use of video game equipment and aces to televisions
- Donations of military memorabilia by the veteran faculty and staff at the University of Alabama to be displayed in the Lounge Space of the Office of Veteran and Military Affairs
- Increased the number of student workers from 9 to 13
- Enrolled 10 students in the Freshman Learning Community: Transition from Military to College
- Enrolled 10 students in the Living Learning Community for the Fall 2013 academic year
- Conducted two “Stress Free Days” with around 50 students in attendance
- Launch of Office of Veteran and Military Affairs in November 2012, which included 200 faculty, staff, and community members
- Increase in staff to meet certification needs for the GI Bill
- Conducted 13 events for Veterans Week in November 2012, which included the following:
  - Co-Sponsored an event with Bryant Conference Center to invite over 200 guests in attendance to honor over 200 WWII veterans for the Launch of the book “All of US Fought the War- The University of Alabama and its Men and Women in World War Two” by Dilbert Reed
  - Began “Battle of the Branches” which was a student completion between the branches of military. Points were earned by attending events during 2012 Veterans Week.
  - The Office of Veteran and Military Affairs sponsored a tailgate for 100 for Alabama and Texas &AM veterans, service members, and their families during the Alabama vs. Texas A&M football game. This tailgate brought attention to Veteran's Week and built collaboration among military members from both schools.
  - Presentation co-sponsored with ROTC by the Doolittle Raiders, with approximately 100 students in attendance.
  - Conducted a Laying of Wreath Ceremony, to honor all those in service, on Veterans Day with JROTC from Holt High School.
  - 30 students attended a speech by Dilbert Reed on the military history at Alabama and participate in a Quiz bowl about The University of Alabama.
  - Recognized 50 veteran faculty and staff at a reception for their service.
· Conducted a video game tournament with 25 participants
· Conducted two lunch and learn for faculty and staff about military students with 40 faculty and staff in attendance.
· 20 students volunteers at the Tuscaloosa Medical Center for the AV Special Olympics
· 25-30 students participated in a variety of Intramural Sports to earn points towards Battle of the Branches

• Conducted Operation Military Kids to acknowledge the sacrifice of both student parents and student dependents
• GI Bill counseling one-on one appointments from Office of Veteran and Military Staff
• Sent 10 Alabama flags signed by Mal Moore to active duty soldiers
• Academic and Co-Curricular Counseling from the Office of Veteran and Military Affairs Staff
• Launched VMA Ambassadors, a leadership program with 16 students to give perspective students tour of the Office of Veteran and Military Affairs
• Launched the vma email, which answered 1,440 emails in Spring 2013