Analysis Questions and Analysis Answers

For Administrative Support and Student Support Units

Informed by your assessment activities, what changes have you made in your unit in the last three to five years? Describe the changes, the general results that prompted the changes, and the impact on your unit’s clients/customers that you might attribute to these changes.

The results of the annual assessment have informed our planning for training activities for our students. Over the last three to five years, we have added or expanded two major training initiatives: SMART (Student Media Advanced Recommended Training) and SMELT (Student Media Emerging Leader Training).

SMART is an on-going training program that provides sessions at least twice a month on specific topic areas. Outside speakers are brought in at least once a semester for this program. The topics covered in these sessions are determined by the results from the annual assessment and the skills needs of the student staffs.

SMELT is a every other week training session for up to nine hand-picked students who the full-time staff identifies as an emerging leader. The sessions in this program are determined by the results from the annual assessment and from identified skills and abilities of student leaders in student media.

The results from these training programs have been obvious. Our students are better prepared, more productive, more consistent and perform better. The results can also be seen in our consistent pattern of what can be interpreted as positive replies to our annual assessment questions.

Mission / Purpose

The purpose of the Office of Student Media is to distribute news and information, serve the UA campus, facilitate learning and be the best.

Other Outcomes, with Any Associations and Related Measures, Targets, Findings, and Action Plans

OthOtcn 1: Promote Global Citizenship and Cultural Understanding

After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they are more aware of different cultures.

Related Measures

M 1: Recognizing Diversity

Students will indicate agreement with the statement “I am better able to recognize world views and opinions different from my own after working in Student Media”

Source of Evidence: Administrative measure - other

Target: No target set.

Finding (2013-2014) - Target: Met

85 percent of students surveyed indicated that they were able to recognize world views and opinions different from their own after working in Student Media.

M 2: Changing Perspectives

Students will indicate agreement with the statement “As a result of working in Student Media, my understanding of diverse perspectives has changed.”

Source of Evidence: Administrative measure - other

Target: No target set.

Finding (2013-2014) - Target: Partially Met

73 percent of students surveyed indicated that as a result of working in Student Media, their understanding of diverse perspectives has changed.

Related Action Plans (by Established cycle, then alpha):

Additional emphasis in training

Established in Cycle: 2013-2014

Additional emphasis will be placed on developing an understanding of diverse perspectives in internal training conducted during ...

For full information, see the Details of Action Plans section of this report.

M 3: Awareness and Appreciation of Diversity

Students will be asked on an annual survey if they have become more aware of cultural differences among students after working with student media.

Source of Evidence: Administrative measure - other
Target:
75% of students will state that they are more aware of different cultures.

Finding (2013-2014) - Target: Met
84 percent of students surveyed indicated that they became more aware of cultural differences among students after working with student media.

M 4: Diversity Education
Students will indicate agreement with the Statement “Working in The Office of Student Media has helped me to learn about people with different backgrounds and perspectives than my own”
Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
89 percent of students surveyed indicated that they learned about people with different backgrounds and perspectives other than my own after working in the Office of Student Media.

OthOtcm 2: Ethical Leadership
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they are better able to understand and critically analyze ethical situations.

Related Measures

M 5: Clarifying Ethical Beliefs
Students will indicate agreement with the statement “As a result of my involvement in the Office of Student Media, I have been able to clarify my values, attitudes, and beliefs”
Source of Evidence: Administrative measure - other

Target:
75 percent of students will state that they are better able to clarify their values, attitudes and beliefs.

Finding (2013-2014) - Target: Partially Met
73 percent of students surveyed indicated that they are better able to clarify their values, attitudes, and beliefs after working in student media.

Related Action Plans (by Established cycle, then alpha):
Additional emphasis in training
Established in Cycle: 2013-2014
Additional emphasis will be placed on helping students clarify their values, attitudes and beliefs in internal training conducte...
For full information, see the Details of Action Plans section of this report.

M 6: Assess Ethical Situations
Students will indicate agreement with the statement As a result of my work and experience in Student Media, I have developed the ability to critically analyze ethical situations
Source of Evidence: Administrative measure - other

Target:
75 percent of students will state that they are better able to critically analyze ethical situations.

Finding (2013-2014) - Target: Met
76 percent of students surveyed indicated that they developed the ability to critically analyze ethical situations after working in student media.

M 7: Developing Ethics
Students will indicate agreement with the statement “Working in the Office of Student Media has helped me to develop a personal code of ethics”
Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
68 percent of students surveyed indicated that working in the Office of Student Media helped them to develop a personal code of ethics.

OthOtcm 3: Civic Engagement
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they have developed an understanding of the value of civic engagement.

Related Measures

M 8: Value of Civic Engagement
Students will indicate agreement with the statement “I am better able to articulate my values, attitudes and beliefs after working in Student Media.”
Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
79 percent of students surveyed indicated that they are better able to articulate their values, attitudes and beliefs after working in Student Media.

M 9: Engagement in Community
Students will indicate agreement with the statement “Participating in Student Media made me realize my own role in...
providing solutions to various issues and challenges impacting my community (local, state, national, global).

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
84 percent of students surveyed indicated that participating in Student Media made them realize their own role in providing solutions to various issues and challenges impacting my community (local, state, national, global).

OthOtcn 4: Assessment of Learning Environment
The Office of Student Media will conduct regular assessment of the learning environment within student media.

Related Measures

M 10: Annual Assessment
OSM will conduct an annual survey that is sent to all students who worked with one of the student media during an academic year to assess learning.

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
An annual assessment was conducted at the end of the Spring semester of students who were on the payroll at Student Media during the academic year.

M 11: Assess Training
OSM will administer survey assessments after regular training program sessions are complete to assess satisfaction and learning.

Source of Evidence: Administrative measure - other

Target:
No Target Set

Finding (2013-2014) - Target: Met
A short survey was administered to participants following all major training sessions during the academic year.

OthOtcn 5: Leadership Development
Students will develop and enhance leadership skills after working with the Office of Student Media.

Related Measures

M 12: Improved Skills
Students will indicate agreement with the statement As a result of my experience with the staff and students in Student Media, my leadership skills have improved.

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
84 percent of students surveyed indicated that as a result of their experience with the staff and students in Student Media, their leadership skills improved.

M 13: Cooperative Work
Students will indicate agreement with the statement As a result of working in the Office of Student Media, my ability to work as a member of a team has improved.

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
81 percent of students surveyed indicated that as a result of working in the Office of Student Media, their ability to work as a member of a team improved.

M 14: Time Management
Students will indicate agreement with the statement As a result of working in The Office of Student Media, my time management skills have improved.

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
82 percent of students surveyed indicated that as a result of working in The Office of Student Media, their time management skills improved.

M 15: Communications Skills
Students will indicate agreement with the statement As a result of working in The Office of Student Media, my communication skills have improved.

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2013-2014) - Target: Met
92 percent of students surveyed indicated that as a result of working in The Office of Student Media, their communication skills improved.
M 16: Cognitive Thinking
Students will indicate agreement with the statement: As a result of working in Student Media, my critical thinking/problem solving skills have improved.

Source of Evidence: Administrative measure - other

Target: No target set.

Finding (2013-2014) - Target: Met
92 percent of students surveyed indicated that as a result of working in Student Media, their critical thinking/problem solving skills improved.

M 17: Problem-solving Skills
Students will indicate agreement with the statement As a result of my experience in the Office of Student Media, I am better able to understand multiple sides of a situation to determine the best course of action.

Source of Evidence: Administrative measure - other

Target: No target set.

Finding (2013-2014) - Target: Met
84 percent of students surveyed indicated that as a result of my experience in the Office of Student Media, they are better able to understand multiple sides of a situation to determine the best course of action.

M 18: Balancing Responsibilities
Students will indicate agreement with the statement As a result of working in the Office of Student Media I have learned to balance my social, work, and academic obligations.

Source of Evidence: Administrative measure - other

Target: No target set.

Finding (2013-2014) - Target: Met
76 percent of students surveyed indicated that as a result of working in the Office of Student Media they have learned to balance social, work, and academic obligations.

Details of Action Plans for This Cycle (by Established cycle, then alpha)

Increased balance training
A session will be added to the Student Media Emerging Leaders training program to assist students in establishing a balance between their responsibilities.

Established in Cycle: 2012-2013
Implementation Status: Planned
Priority: High
Implementation Description: Training was added to emphasize a balance between social, academic and work life responsibilities.
Projected Completion Date: 04/2014
Responsible Person/Group: Paul Wright

Additional emphasis in training
Additional emphasis will be placed on helping students clarify their values, attitudes and beliefs in internal training conducted during the year.

Established in Cycle: 2013-2014
Implementation Status: Planned
Priority: High
Relationships (Measure | Outcome/Objective):
Measure: Clarifying Ethical Beliefs | Outcome/Objective: Ethical Leadership
Projected Completion Date: 04/2015
Responsible Person/Group: Paul Wright

Additional emphasis in training
Additional emphasis will be placed on developing an understanding of diverse perspectives in internal training conducted during the year.

Established in Cycle: 2013-2014
Implementation Status: Planned
Priority: High
Relationships (Measure | Outcome/Objective):
Measure: Changing Perspectives | Outcome/Objective: Promote Global Citizenship and Cultural Understanding
Projected Completion Date: 04/2015
Responsible Person/Group: Paul Wright
Mission / Purpose

The purpose of the Office of Student Media is to distribute news and information, serve the UA campus, facilitate learning and be the best.

Other Outcomes, with Any Associations and Related Measures, Targets, Findings, and Action Plans

OthOtcm 1: Promote Global Citizenship and Cultural Understanding
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they are more aware of different cultures.

Related Measures

M 1: Recognizing Diversity
Students will indicate agreement with the statement “I am better able to recognize world views and opinions different from my own after working in Student Media”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
90 percent of students surveyed indicated that they are able to recognize world views and opinions different that their own after working in Student Media.

M 2: Changing Perspectives
Students will indicate agreement with the statement “As a result of working in Student Media, my understanding of diverse perspectives has changed.”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
82% of students surveyed indicated that their understanding of diverse perspectives has changed after working in Student Media.

M 3: Awareness and Appreciation of Diversity
Students will be asked on an annual survey if they have become more aware of cultural differences among students after working with student media.

Source of Evidence: Administrative measure - other

Target:
75% of students will state that they are more aware of different cultures.

Finding (2012-2013) - Target: Met
90 percent of students surveyed said that they are more aware of the cultural diversity of the UA community as a result of their experience at Student Media.

M 4: Diversity Education
Students will indicate agreement with the Statement “Working in The Office of Student Media has helped me to learn about people with different backgrounds and perspectives than my own”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
98 percent of student surveyed indicated that working in Student Media helped them learn about people from different backgrounds and perspectives.

OthOtcm 2: Ethical Leadership
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they are better able to understand and critically analyze ethical situations.

Related Measures

M 5: Clarifying Ethical Beliefs
Students will indicate agreement with the statement “As a result of my involvement in the Office of Student Media, I have been able to clarify my values, attitudes, and beliefs”

Source of Evidence: Administrative measure - other

Target:
75 percent of students will state that they are better able to clarify their values, attitudes and beliefs.
Finding (2012-2013) - Target: Met
91.8 percent of students surveyed indicated that they were better able to clarify their values, attitudes and beliefs as a result of their involvement with student media

M 6: Assess Ethical Situations
Students will indicate agreement with the statement “As a result of my work and experience in Student Media, I have developed the ability to critically analyze ethical situations.”

Source of Evidence: Administrative measure - other

Target:
75 percent of students will state that they are better able to critically analyze ethical situations.

Finding (2012-2013) - Target: Met
89.8 percent of students surveyed indicated that they are better able to critically analyze ethical situations after working in Student Media.

M 7: Developing Ethics
Students will indicate agreement with the statement “Working in the Office of Student Media has helped me to develop a personal code of ethics.”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
92 percent of students surveyed indicated that working with Student Media helped develop a personal code of ethics.

OthOtcm 3: Civic Engagement
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they have developed an understanding of the value of civic engagement.

Related Measures

M 8: Value of Civic Engagement
Students will indicate agreement with the statement “I am better able to articulate my values, attitudes and beliefs after working in Student Media.”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
94 percent of students surveyed indicated that they are better able to articulate their values, attitudes and beliefs after working in Student Media.

M 9: Engagement in Community
Students will indicate agreement with the statement “Participating in Student Media made me realize my own role in providing solutions to various issues and challenges impacting my community (local, state, national, global).”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
89 percent of students surveyed indicated that they realize their role in providing solutions to issues and challenges impacting the community.

OthOtcm 4: Assessment of Learning Environment
The Office of Student Media will conduct regular assessment of the learning environment within student media

Related Measures

M 10: Annual Assessment
OSM will conduct an annual survey that is sent to all students who worked with one of the student media during an academic year to assess learning.

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2012-2013) - Target: Met
An annual assessment was conducted following the Spring 2013 semester via email with students who worked with Student Media during the 2012-13 academic year.

M 11: Assess Training
OSM will administer survey assessments after regular training program sessions are complete to assess satisfaction and learning.

Source of Evidence: Administrative measure - other

Target:
No Target Set

Finding (2012-2013) - Target: Met
A short survey was administered following all major training initiatives held during the 2012-13 academic year.

OthOtcm 5: Leadership Development
Students will develop and enhance leadership skills after working with the Office of Student Media.
Related Measures

**M 12: Improved Skills**
Students will indicate agreement with the statement As a result of my experience with the staff and students in Student Media, my leadership skills have improved.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
91 percent of the students surveyed indicated that their leadership skills improved as a result of working in Student Media.

**M 13: Cooperative Work**
Students will indicate agreement with the statement As a result of working in the Office of Student Media, my ability to work as a member of a team has improved.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
95 percent of students surveyed indicated that their ability to work as a member of a team improve as a result of working with Student Media.

**M 14: Time Management**
Students will indicate agreement with the statement As a result of working in The Office of Student Media, my time management skills have improved.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
93 percent of students surveyed indicated that their time management skills improved as a result of working with Student Media.

**M 15: Communications Skills**
Students will indicate agreement with the statement As a result of working in The Office of Student Media, my communication skills have improved.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
96 percent of students surveyed indicated that their communications skills improved as a result of working with Student Media.

**M 16: Cognitive Thinking**
Students will indicate agreement with the statement: As a result of working in Student Media, my critical thinking/problem solving skills have improved.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
93 percent of students surveyed indicated that their critical thinking and problem-solving skills improved as a result of working with Student Media.

**M 17: Problem-solving Skills**
Students will indicate agreement with the statement As a result of my experience in the Office of Student Media, I am better able to understand multiple sides of a situation to determine the best course of action.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
96 percent of students surveyed indicated that they are better able to understand multiple sides of a situation to determine the best course of action.

**M 18: Balancing Responsibilities**
Students will indicate agreement with the statement As a result of working in the Office of Student Media I have learned to balance my social, work, and academic obligations.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2012-2013) - Target: Met**
89 percent of students surveyed indicated that they learned to balance their social, work and academic obligations as a result of working with Student Media.

**Related Action Plans (by Established cycle, then alpha):**

**Increased balance training**
*Established in Cycle: 2012-2013*
A session will be added to the Student Media Emerging Leaders training program to assist students in
establishing a balance betw...  
For full information, see the Details of Action Plans section of this report.

<table>
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Mission / Purpose

The purpose of the Office of Student Media is to distribute news and information, serve thr UA campus, facilitate learning and be the best.

Other Outcomes, with Any Associations and Related Measures, Targets, Findings, and Action Plans

OthOtcm 1: Promote Global Citizenship and Cultural Understanding
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they are more aware of different cultures.

Related Measures

M 1: Recognizing Diversity
Students will indicate agreement with the statement “I am better able to recognize world views and opinions different from my own after working in Student Media”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2011-2012) - Target: Met
85 percent of students surveyed indicated that they are able to recognize world views and opinions different from their own after working in Student Media.

M 2: Changing Perspectives
Students will indicate agreement with the statement “As a result of working in Student Media, my understanding of diverse perspectives has changed.”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2011-2012) - Target: Met
75% of students surveyed indicated that their understanding of diverse perspectives has changed after working in Student Media.

M 3: Awareness and Appreciation of Diversity
Students will be asked on an annual survey if they have become more aware of cultural differences among students after working with student media.

Source of Evidence: Administrative measure - other

Target:
75% of students will state that they are more aware of different cultures.

Finding (2011-2012) - Target: Met
84 percent of students surveyed said that they are more aware of the cultural diversity of the UA community as a result of their experience at Student Media.

100 percent of students surveyed who participated in SMELT indicated that they are more aware of the cultural diversity of the UA community after their participation.

M 4: Diversity Education
Students will indicate agreement with the Statement “Working in The Office of Student Media has helped me to learn about people with different backgrounds and perspectives than my own”

Source of Evidence: Administrative measure - other

Target:
No target set.

Finding (2011-2012) - Target: Met
90 percent of student surveyed indicated that working in Student Media helped them learn about people from different backgrounds and perspectives.

OthOtcm 2: Ethical Leadership
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they are more aware of different cultures.

Related Measures

M 5: Clarifying Ethical Beliefs
Students will indicate agreement with the statement “As a result of my involvement in the Office of Student Media, I have been able to clarify my values, attitudes, and beliefs”

Source of Evidence: Administrative measure - other

Target:
75 percent of students will state that they are better able to clarify their values, attitudes and beliefs.

**Finding (2011-2012) - Target: Met**
84.21 percent of students surveyed indicated agreement with the statement that as a result of their involvement with Student Media I have been able to clarify my values, attitudes and beliefs.
66.67 percent of students surveyed who participated in SMELT indicated that as a result of their involvement with student media they had been able to clarify their values, attitudes and beliefs.

**M 6: Assess Ethical Situations**
Students will indicate agreement with the statement "As a result of my work and experience in Student Media, I have developed the ability to critically analyze ethical situations."

Source of Evidence: Administrative measure - other

**Target:**
75 percent of students will state that they are better able to critically analyze ethical situations.

**Finding (2011-2012) - Target: Met**
78.95 percent of students surveyed indicated that they are better able to critically analyze ethical situations after working in Student Media.
100.0% of student respondents who participated in the SMELT (Student Media Leadership Training) during the 2010-2011 academic year indicated that as a result of their involvement with student media they were better able to critically analyze ethical situations.

**M 7: Developing Ethics**
Students will indicate agreement with the statement "Working in the Office of Student Media has helped me to develop a personal code of ethics."

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2011-2012) - Target: Met**
84 percent of students surveyed indicated that working with Student Media helped develop a personal code of ethics.

**OthOtcm 3: Civic Engagement**
After working with one of the media within the Office of Student Media, at least 75 percent of students will state that they have developed an understanding of the value of civic engagement.

**Related Measures**

**M 8: Value of Civic Engagement**
Students will indicate agreement with the statement "Participating in Student Media made me realize my own role in providing solutions to various issues and challenges impacting my community (local, state, national, global)."

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2011-2012) - Target: Met**
84 percent of students surveyed indicated that they are more aware of their role in providing solutions to various issues and challenges impacting the community after participating in Student Media.

**M 9: Engagement in Community**
Students will indicate agreement with the statement "Participating in Student Media made me realize my own role in providing solutions to various issues and challenges impacting my community (local, state, national, global)."

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2011-2012) - Target: Met**
84 percent of students surveyed indicated that they realize their role in providing solutions to issues and challenges impacting the community.

**OthOtcm 4: Assessment of Learning Environment**
The Office of Student Media will conduct regular assessment of the learning environment within student media.

**Related Measures**

**M 10: Annual Assessment**
OSM will conduct an annual survey that is sent to all students who worked with one of the student media during an academic year to assess learning.

Source of Evidence: Administrative measure - other

**Target:**
No target set.

**Finding (2011-2012) - Target: Met**
An annual assessment was conducted following the Spring 2012 semester via email with students who worked with Student Media during the 2011-12 academic year.

**M 11: Assess Training**
OSM will administer survey assessments after regular training program sessions are complete to assess satisfaction and learning.

Source of Evidence: Administrative measure - other

**Target:**
No Target Set

**Finding (2011-2012) - Target: Met**
A short survey was administered following all major training initiatives held during the 2011-12 academic year.

**OthOutcm 5: Leadership Development**
Students will develop and enhance leadership skills after working with the Office of Student Media.

**Related Measures**

**M 12: Improved Skills**
Students will indicate agreement with the statement As a result of my experience with the staff and students in Student Media, my leadership skills have improved.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 85 percent of the students surveyed indicated that their leadership skills improved as a result of working in Student Media.

**M 13: Cooperative Work**
Students will indicate agreement with the statement As a result of working in the Office of Student Media, my ability to work as a member of a team has improved.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 80 percent of students surveyed indicated that their ability to work as a member of a team improve as a result of working with Student Media.

**M 14: Time Management**
Students will indicate agreement with the statement As a result of working in The Office of Student Media, my time management skills have improved.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 75 percent of students surveyed indicated that their time management skills improved as a result of working with Student Media.

**M 15: Communications Skills**
Students will indicate agreement with the statement As a result of working in The Office of Student Media, my time management skills have improved.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 80 percent of students surveyed indicated that their communications skills improved as a result of working with Student Media.

**M 16: Cognitive Thinking**
Students will indicate agreement with the statement: As a result of working in Student Media, my critical thinking/problem solving skills have improved.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 75 percent of students surveyed indicated that their critical thinking and problem-solving skills improved as a result of working with Student Media.

**M 17: Problem-solving Skills**
Students will indicate agreement with the statement As a result of working in the Office of Student Media, my problem-solving skills have improved.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 80 percent of students surveyed indicated that their problem-solving skills improved as a result of working with Student Media.

**M 18: Balancing Responsibilities**
Students will indicate agreement with the statement As a result of working in the Office of Student Media I have learned to balance my social, work, and academic obligations.

Source of Evidence: Administrative measure - other

- **Target:** No target set.
  - **Finding (2011-2012) - Target: Met**
    - 75 percent of students surveyed indicated that they learned to balance their social, work and academic obligations as a result of working with Student Media.