In the 3rd course of this four-part series, Communicating Performance Expectations, participants will learn to use techniques to:

- maintain employee self-esteem while communicating about work requirements
- coaching performance
- correcting work habits
- dealing with complaints and resolving conflicts

Participants can take this course immediately following part II - UA Essentials or at a later date if needed.

Competencies: Collaboration/Building Relationships, Communication - Written/Oral, Delegation, Developing Others

Available Sessions
This course contains no sessions
Click here to notify us of your interest in taking this course.