Dialog Extra for May 12, 2014

May 12th, 2014 | Posted in Dialog Extra |

Crimson Calendar

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ANNOUNCEMENTS

The May 12 issue of Dialog can be accessed online at dialog.ua.edu.

FERGUSON MAIL CENTER TEMPORARILY RELOCATES — Due to construction at the Ferguson Center, the Ferguson Mail Center will temporarily relocate to the Bryant Conference Center beginning at noon on Monday, May 12. Students may collect their mail and packages at the Bryant Conference Center receptionist lobby each Monday through Friday from 8 a.m. to 5 p.m. For security purposes, students must present their University ACT cards to collect their items. Faculty, staff and students who have mailbox rentals at the Ferguson Mail Center may also collect their mail from the Bryant Conference Center during the same hours. No outbound mail services will be provided.

OIT TO PATCH ADOBE PRODUCTS — The Office of Information Technology will push out patches to Adobe products (Flash, Shockwave, Acrobat and Reader) through the Dell/Kace appliance to all OIT-supported desktops beginning Monday, May 12. Users will be notified by a Kace pop-up if a reboot is required. No automatic reboots will occur. If no action is taken, pop-ups will disappear and remind users later. OIT requests users reboot as soon as possible.

OIT TO PERFORM DISASTER-RECOVERY-SWITCHOVER EXERCISE — UA has an off-campus, disaster-recovery computer center in a secure facility in Atlanta. Starting at 7 a.m. on Sunday, May 18, the Office of Information Technology will perform a disaster-recovery-switchover exercise to transfer enterprise-information-technology operations from one location to another in the event of a disaster that cripples critical systems and applications for more than a few hours. All Banner modules and additional Banner-related components will be switched to operate at the Atlanta site. Some components that integrate with Banner will continue to work at the UA data center with minor configuration changes. During the weeklong exercise, the production systems for the Banner application suite will be transitioned to the Atlanta site. Current operations will return to normal from the UA data center on May 24.
From: U of A Accounting & Reporting on behalf of Meredith Boteler
To: ACCNTNG@LISTSERV.UA.EDU
Subject: Disaster Recovery Switchover Exercise May 18th - May 24th
Date: Thursday, May 15, 2014 8:36:37 AM

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What does this mean for you?
IT is testing the switching of the host server site for Banner/myBama applications. If a disaster were to occur, IT would be able to switch these applications from Gordon Palmer servers on campus to the Atlanta, GA site. In order to perform this test, IT will switch to the host in Atlanta for these applications on Sunday, May 18 and switch back to Gordon Palmer on Saturday, May 24. You should not notice any significant changes during this switchover.

You will access myBama as normal – mybama.ua.edu. The page may look a little different. When accessing Banner, you will see the page below. (Normally, the page would default your user id and all you would enter is your security token number.) You will be required to enter your user id, password and security token on this page to access Banner. Banner may process slightly slower than normal but not significantly slower than normal.

If you notice any significant changes or problems in Banner Finance, please contact Meredith Boteler at mboteler@fa.ua.edu or 348-2965.