Instructional Technology and Academic Services

The Instructional Technology and Academic Services division of Academic Outreach at The University of Alabama supports the development and delivery of distance learning programs offered by the various colleges of the University in partnership with the College of Continuing Studies. We provide our academic partners with services ranging from design and development of online courses, to faculty professional development and technical support.

We value our relationships with faculty members to deliver the best distance learning to every student. Please contact us with your needs and suggestions. Faculty and student success is our desire and goal.

Dixie MacNeil - She’s taking distance learning to new heights
Interim Assistant Dean, College of Continuing Studies & Director, Academic Outreach

Dixie is always up for a challenge. She’s a rare individual with boundless energy, laser-sharp intelligence and enthusiasm. These talents serve her well as a leader within the College of Continuing Studies. She earned a B.A. in Spanish and Education and an M.B.A. from The University of Iowa, but as Dixie will tell you, “We never stop learning.” Every day is a new adventure. She enjoys bicycling and travels to unusual and exotic places to learn more about them. In fact, her office is wall-to-wall photos of her trekking expeditions. She leads her team with a true Crimson Tide spirit, creativity and drive.

Meet Our Instructional Technology & Faculty Services Team

Jackie Vetter - Program Manager, Instructional Technology and Academic Services

Rig Brain and Rig Heart

Jackie has a passion for making higher education available to people who might not otherwise have access to it. As the Manager of Instructional Technology and Academic Services, she is able to fulfill this passion while overseeing the development of all University of Alabama college and non-credit online courses. Her role includes managing the instructional design team. Jackie has been with The University of Alabama since 2005, but has been involved with education technology since the 1980s. She began her career in medical technology education and then moved to hospital education. She is a fast learner teaching herself Photoshop, Flash, and taking courses in HTML and web development. Jackie earned a B.S. in Medical Technology and a M.A. in Supervision and Curriculum Design.
Josh Michael - Program Manager, Instructional Technology and Academic Services

*Home Grown Talent*

Josh began his career at UA as a student worker in the online tech support office before advancing on to the Instructional Design team. In his current role as Program Manager, Josh leads the technical support team area and is responsible for professional development of online faculty and assessment of UA's online programs. Josh has a B.S. in Aerospace Engineering and Mechanics and a M.A. in Curriculum and Instruction (Secondary Mathematics) from UA. What makes Josh love being at UA is working with the “superb staff” and in an environment where he not only helps people but is always learning new and exciting things. In his free time he enjoys mountain biking and hiking.

Misha Drlikova – Manager, Instructional Technology and Services

*Meditation for higher learning*

In her role as Manager, Misha does a bit of everything — research, development, planning, implementation and technical support of online courses. She is an administrative leader for technical systems and resources for distance learning programs. Maybe what helps her keep that all under control is her love of yoga and meditation. She is a member of the Birmingham Shambhala Meditation Center. Misha earned a B.S. in Computer Science from UA and is a current student in the University’s Master of Social Work program.

Boyd Drewelow – Senior Instructional Designer

*Technology from a Teacher*

Since he used to be a teacher himself, Boyd is aptly suited for his Senior Instructional Designer position where he collaborates with content experts and colleagues to design online courses for Arts & Sciences, Social Work, Engineering, Community Health Sciences, New College LifeTrack, and professional organizations. Boyd’s understanding of teaching helps him create strong bonds with professors and meaningful learning experiences for students. He earned a B.A. in Education and a M.A. in Curriculum and Technology. Boyd is married with two children and when he’s not at work you will find him spending time with his wife and kids, traveling, watching sports or finishing a home improvement project.

M. Katherine Kloce – Senior Instructional Designer

*Always learning and improving*

Katherine understands the importance of learning. As a Senior Instructional Designer, she partners with content experts in the College of Commerce, College of Education, School of Social Work, College of Communication and Information Sciences and School of Law to design online courses. She earned her B.A. in English, J.D., M.L.I.S and a M.S. in Human Environmental Sciences. In her spare time, Katherine is involved in the community taking on leadership roles in everything from a summer enrichment program for children, to the Association for the Advancement of Oriental Medicine to local politics.

Katy Allen – Instructional Designer

http://bamabydistance.ua.edu/faculty-staff/instructional-technology-and-faculty-services/
Alison Lewis - Instructional Designer
Keeping UA’s Academic Standards Excellent

As a former teacher, Alison values education and is excited to work with faculty to create and develop online courses that engage our distance learners. Having earned both her B.S. in Elementary Education and M.S. in Human Environmental Sciences (Interactive Technology) from UA, Alison believes in the quality of education that is delivered through this university. She loves working on our beautiful and “spirited” campus and her husband and three children join her as huge Crimson Tide football fans!

Carla Malone - Instructional Designer
Improving Technology for Educational Success

Carla believes up-to-date technology equals educational success for students. As an Instructional Designer, Carla works with content experts to create an engaging online learning experience that gives students the sense of being in a face-to-face setting. It is what she loves most about her job. Carla holds a B.S. in Information Technology, M.S. in Instructional Technology, and is currently pursuing a Ph.D in Instructional Systems and Workforce Development from Mississippi State University. Before taking a position at UA, Carla was an Educational Technologist. She provided technology training to teachers in Mississippi and Alabama and taught them how to implement technology in the classroom. In her spare time, Carla likes to read, research emerging technologies, shop, and spend time with family and friends.

Emily Seymour – Instructional Designer
Growing Distance Learning

Emily has a passion for knowledge that she brings to UA, along with her experience as a librarian with a love for reading. As an Instructional Designer, she enjoys partnering with Content Experts from various departments to design online courses. She has a B.A. in English and Communication Studies from the University of Montevallo, plus a M.L.I.S. from UA. On the weekend you’ll find her and her fiancé working on house projects and tending her garden; often her yellow lab helps!

Josh Sullivan – Technical Support Specialist
Can answer your questions

Josh is well-trained and competent in solving technology issues. Experience as an active in the Marine Corps and an employee of several computer companies has helped him become proficient in all types of technology. Working closely with both professors and students to support operations and transitions in online courses, he wants to assure everyone that he will help them when questions arise. Josh enjoys time at home with his wife and daughter.

Paula House – Program Assistant
She'll get you organized

Paula enjoys working at UA. Whether helping people or working on projects, she has a can-do attitude. A very organized person, she has a bachelor’s in criminal justice and psychology. For all UA distance learning courses, Paula processes purchasing requests, maintains budgets, coordinates travel plans and provides course development logistics. Her interests include enjoying time with family and friends, and attending all Alabama sporting events.