OIRA Administrative Evaluation
(Summer 2012)

(Of 61 surveyed, 26, or 43% responded.)

An important function of OIRA is to provide assistance to The University of Alabama administration. We need to know how well we are serving you. Please answer the following questions.

The level of support I have received from OIRA has been...  N = 26

<table>
<thead>
<tr>
<th>N</th>
<th>Percent</th>
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<tbody>
<tr>
<td>22</td>
<td>84.6</td>
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<tr>
<td>3</td>
<td>11.5</td>
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<tr>
<td>0</td>
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<td>0</td>
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<tr>
<td>1</td>
<td>3.8</td>
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In what way has OIRA been most helpful to you?

- Salary info.
- report on CHP
- During the DIS accreditation process.
- They have already come through for us.
- Always responsive!
- Useful data
- Helping with data, WEAVE and questions about assessment
- Unfortunately, I seem to get surveys in a not so timely manner BUT thanks to Mike O'Rear, Jon Acker, and Lorne I am able to get information to complete these surveys in a timely fashion.  I do appreciate their patience and understanding when I request information knowing that I received the survey and the deadline is in the not so distant future.
- By responding to requests for information to support management and accreditation.
- I often need special reports and, very often, need them quickly.  OIRA is always responsive and goes out of their way to help me get the information I need.
- Data mining, professional-looking reports, web support and timely surveys.
- When my requests are not clear, they contact me about exactly what I'm asking for, rather than sending an inappropriate report.
- Formatting of survey questions and their results.  OIRA staff works with us with a team mentality.
- compiling reports and submitting data for external accreditation agencies
- Helped design and conduct online surveys. Always responds in a timely fashion with data requests I make
- Obtaining data on UA minority faculty and students
- Providing relevant tuition and fee information for SUG and SEC schools
- Responsive to my needs.
- Jon Acker is always very helpful and responsive to any student assessment results I need
How can OIRA better assist you?

- Have always been responsive and helpful including meeting with the faculty when requested.
- Modify the data in. the registrar has some kooky ways of limiting what data we have which makes some of your data incorrect.
- Not sure right now.
- Keep up the good work.
- Quicker in providing the data.
- Continue assisting with assessment issues.
- Keep up the good work!!
- Adding more information to the data warehouse.
- OIRA is always responsive to requests, so I have no suggestions for improvement. Keep up the excellent work!
- The academic year standard reports are posted to the website too late for use in the department/administrative office assessments. Perhaps these could be posted sooner?
- Check online requests for reports more often.
- Post more “routine” reports (enrollment breakdowns, degrees awarded, etc) on their website.
- OIRA has done an excellent job in responding to my requests. Thank you.
- Thank you!
- More timely response to request for information.
- I think the OIRA staff are very helpful.